

OUTREACH TO VEHICLE RESIDENTS



For the past 3 years, Parking Enforcement Officers (PEOs) and the Seattle Municipal Court (SMC) have partnered with community advocates and outreach workers to assist people living in vehicles who may have unpaid parking tickets. PEOs issue advisory notices to these vehicles *without booting the vehicle*, and connect the owner to resources and City Programs.

The On-Vehicle Noticing Program, will add two additional opportunities for contact:

- Courtesy Notice informing vehicle owner that they have 3 outstanding tickets;
- 30-Day Notice containing payment plan information

WHAT HAPPENS IF A PEO BELIEVES THAT A CAR IS ON THE SCOFFLAW LIST AND IS ALSO A RESIDENCE?

Parking Enforcement will notify the Seattle Human Services Department, the Seattle Police Department and SMC that the motorist needs follow-up through the [Road to Housing Program](#) or the Scofflaw Mitigation Project, a community advocacy group. The vehicle owner will also receive information on emergency hotlines, meal sites, shelters and financial assistance.

WHAT HAPPENS IF A PERSON CONTACTS SMC AND CANNOT PAY THEIR TICKETS?

Everyone has an option to request a payment plan or a hearing prior to defaulting on a parking ticket. Low income individuals may request community service instead of paying a fine. After 15 days, a ticket defaults and is sent to collections.

The collection agency can also set up a payment plan.

In cases of extreme hardship, SMC may reduce collection fees and interest, and/or convert fines to community service, especially for income-related offenses such as expired registration.

30-DAY NOTICE LIST TEST RUN

Last August, PEOs conducted a 3-day test run to understand if the 30-Day Notice might disproportionately affect car campers in SODO and Ballard. During this trial there were no license plate reader hits from the 30-Day Notice list of vehicles that may be serving as residences.